

Enter your Service Code to get started.

 

To begin scheduling process, applicants would enter their provided Service Code.

Don't know your Service Code?
Contact your agency or click here.

IdentoGO® has a growing number of convenient locations across the U.S. to meet your identity-related needs.



Check the Status of your Service

Check your status or reprint your cardscan registration form.
For additional help, [contact customer service](#).



Manage an existing Appointment

Reschedule an existing appointment or schedule a retake.

We provide the following additional services:



State History Check

Request a copy of your criminal history record from a participating State.



FBI History Check

Request a copy of your criminal history record from the FBI. Personal use only, cannot be used for Employment or Licensing purposes.



Fingerprint Cards

Collect your fingerprint images for a fingerprint card (FD-250).



Photo Services

Two professional 2x2 photos for passport and visa documents.

Additional Services offered by IDEMIA at select Enrollment Centers.

Once an applicant has completed the fingerprinting process, they can check the status of their folio by clicking here.

Applicants needing to reschedule an appointment can click here to access schedule availability.

Service Code - Service Name

[← Back to Home](#)

Schedule or Manage Appointment

Schedule an in-person appointment or change an existing appointment.

What do I need to bring to enrollment?

Find out which documents you need to bring to the enrollment center to facilitate processing.

Locate an Enrollment Center

Locate and get directions to an enrollment center near you.

Submit A Fingerprint Card by Mail

Complete the pre-enrollment information necessary to submit a fingerprint card enrollment by mail.



Check the Status of your Service

Check your status or reprint your cardscan registration form.
For additional help, [contact customer service](#).



Manage an existing Appointment

Reschedule an existing appointment or schedule a retake.

- **Schedule or Manage Appointment** (*Schedule an in-person appointment or change an existing appointment*)
- **What do I need to bring to enrollment?** (*Find out which documents you need to bring to the enrollment center to facilitate processing*)
- **Locate an Enrollment Center** (*Locate and get directions to an enrollment center near you*)
- **Submit a Fingerprint Card by Mail** (*Complete the pre-enrollment information necessary to submit a fingerprint card enrollment by mail. Further instructions regarding this process will be sent separately*)

The following screens show the process for a new applicant that selects “Schedule or Manage Appointment”.

Service Code – Service Name

Essential Info

Additional Info

Citizenship

Personal Questions

* Required Fields

Please enter your information below (letters, spaces, hyphens (-), and apostrophes (') are allowed in name fields). Then click 'Next' to check the status of your service or 'Cancel' to exit.

Name / Method of Contact

UE ID / Date of Birth

Notes:

- Important! You must finish the registration process to be fingerprinted. You will receive an email or confirmation number when registration is complete.
- Legal Name must match exactly on all identification documents brought to enrollment.
- Remember the phone numbers and/or email address provided below, as they will be used to retrieve your information during your in-person enrollment.

Legal Name

* First Name

* Middle Name (or NMN if no middle name)

* Last Name

Suffix

-- Choose One --

Date of Birth

* Date of Birth

* Confirm Date of Birth

* Method of Contact (at least one method is required)

Email

Confirm Email

Country Code

United States

Phone 1

Country Code

United States

Phone 2

* Preferred Method of Contact

Email

Cancel

Next

*Applicants that provide an email address as the method of contact will receive notifications via email. If an applicant does not provide an email address, contact will be made via phone only.



* Required Fields

Please enter your information below. Then click 'Next' to continue or 'Cancel' to exit.

Citizenship

* Country of Birth

City of Birth

* Country of Citizenship

[✕ Cancel](#)

[< Back](#)

[Next >](#)

Service Code – Service Name

Essential Info

Citizenship

Personal Questions

Personal Info

Address

Documents

* Required Fields

Please answer the questions below. Then click 'Next' to continue or 'Cancel' to exit.

* Have you ever used an alias?

Yes No

* Is your mailing address the same as your residential address?

Yes No

* Do you have an Authorization Code (Coupon Code) that you will be using as a method of payment?

Yes No

NOTE: Please have Authorization Code available to enter on the website later in the scheduling process.

Select "Yes." This Authorization Code is the no-cost authorization code provided by the CHU (Criminal History Unit)

✕ Cancel

← Back

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Alias

* First Name

* Middle Name (or NMN if no middle name)

* Last Name

Suffix

-- Choose One --

+ Alias

If Alias is noted as a yes, you will also see the screen above

Service Code – Service Name

Additional Info | Citizenship | Personal Questions | **Personal Info** | Address | Documents | Location

* Required Fields

Please enter your information below (letters, spaces, hyphens (-), and apostrophes (') are allowed in name fields). Then click 'Next' to continue or 'Cancel' to exit.

Personal Information

US Metric

* Height: ft in lbs

* Weight: lbs

* Hair Color: -- Choose One --

* Eye Color: -- Choose One --

* Preferred Language (Receipts & other communication): English

* Gender: -- Choose One --

* Race: -- Choose One --

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*Gender must be the same as the gender listed on your ID

* Required Fields

Please enter your information below. Then click 'Next' to continue or 'Cancel' to exit.

Mailing Address

* Country

* Address Line 1

Address Line 2

* City

* Postal Code

✖ Cancel

< Back

Next >

Residential Address

* Country

* Address Line 1

Address Line 2

* City

* State/Province

* Postal Code

If you note your Mailing Address is different than your Residential Address, you will additionally see these fields

Service Code – Service Name

Questions > Personal Info > Address > **Documents** > Location > Date and Time

* Required Fields

Please select the required documents to bring to your enrollment. Then click 'Next' to continue or 'Cancel' to exit.

Documents

* Document

-- Choose One --

* Does the name you are enrolling under match the name on all documents selected?

Yes

No

✖ Cancel

< Back

Next >

* Does the name you are enrolling under match the name on all documents selected?

Yes

No

Note:

You must provide additional documentation proving how the name you are enrolling under became different than your full legal name on your documents.

* Will you be able to prove how the name you are enrolling under became different from your full legal name on your document(s) with only one additional document?

Yes

No

Bring the following Required Identity Documents to your enrollment:

1. Driver's License issued by a State or outlying possession of the U.S.
2. Original or Certified Copy of a Court Ordered Name Change Document (to include marriage certificates and divorce decrees)

If you select no, you will also have to bring an additional document showing how your name changed

Service Code – Service Name

Personal Info > Address > Documents > **Location** > Date and Time

* Required Fields

Enter a Postal Code, City, Airport Code or Special Location Access Code to search for a location to schedule your appointment. After selecting a location, click 'Next' to continue or 'Cancel' to exit.

Note: Your registration is not yet complete. You must select a location, as well as a date/time on the following pages prior to receiving your appointment confirmation.

Search for an Enrollment Center by Postal Code, City and State, or Airport Code.

Number of Results: 5

Service Code – Service Name

Address

Designated Recipient

Documents

Location

Date and Time

* Required Fields

Enter a Postal Code, City, Airport Code or Special Location Access Code to 'Search' for a location to schedule your appointment. After selecting a location, click 'Next' to continue or 'Cancel' to exit.

Note: Your registration is not yet complete. You must select a location, as well as a date/time on the following pages prior to receiving your appointment confirmation.

Search for an Enrollment Center by Postal Code, City and State, or Airport Code.

Number of Results:

5

Use My Location Search

Location	Address	Next 7 Days	Distance
> Any City, Any State	Sample Address	150 appointments available	0.41 mi
> Any City, Any State	Sample Address	1451 appointments available	4.2 mi
> Any City, Any State	Sample Address	684 appointments available	8.35 mi
> Any City, Any State	Sample Address	278 appointments available	13 mi
> Any City, Any State	Sample Address	148 appointments available	16.34 mi

Cancel

Back

Next

Enter Payment Information Required Fields

Please enter your payment information below. Then click 'Next' to complete your transaction or 'Cancel' to exit.

Apply Authorization Code

Authorization Code

27 S7BY - Delaware Child Care Licensing - CHILD CARE EMPLOYMENT	\$30.00
Total Amount Due	\$30.00 <i>(non-refundable)</i>

Applicants will enter their no-charge authorization code to complete payment **prior to completing appointment schedule**

Commented [CL1]: If this screen is changing, this can be removed

* Required Fields

Select a preferred date and time for your appointment at the specified location. Then click 'Submit' to confirm or 'Cancel' to exit. If you are unable to make an appointment for the available times or all appointments are booked, click the 'Back' button below, to select another location.

Appointment Date and Time (first available displayed by default)

Select Date

-- Choose One --

Select Time

-- Choose One --

Location Details:

IdentoGO
Sample Address
Any City, Any State 12345-0000

✖ Cancel

< Back

Submit >

Service Summary

Service Code – Service Name
[Print Status](#)

Status as of 3/7/2018

Pre-Enrolled
You have successfully pre-enrolled.

Service Details:

Date:	Date pre-enrollment updated
UE ID:	Sample UE ID
Applicant:	Applicant Name
Service:	Service Code – Agency Name
Estimated Amount Due:	Estimated Amount Due

Note: Estimated Amount Due is an estimated total, based on selected services and the scheduled appointment time and location. If paying by business check or money order at the scheduled appointment time and location, the total above accurately reflects the Amount Due. This total does not include any credit card convenience fees, changes to applicable sales tax if enrolling outside the state of Texas, or additional purchases made during the appointment. If you have additional questions about the total amount due, please call our Customer Service team at 855.845.7434.

We accept the following methods of payment:
 Authorization Code, Business Check, Money Order, Credit Card

Credit Card payments may be subject to a service fee of up to 2.1%.

Important!
 YOU WILL BE REQUIRED TO BRING THE FOLLOWING DOCUMENTS TO YOUR ENROLLMENT.
 Legal Name must match exactly on all identification documents brought to enrollment.

- Passport Book or Card

Service Code – Service Name

Appointment City Sample Address Sample City, State, zip Coe	Appointment Time: Appointment Date and Appointment Time
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[View Map](#)

Please provide 24 hours notice when canceling/rescheduling an appointment.

[Cancel Appointment](#)
[Reschedule Appointment](#)

Done

*Applicants that provide an email address will also receive the Service Summary via email. Applicants that do not provide an email address will not receive further appointment confirmation.

Delaware

Current Service:

27RVH7 - Delaware CHILD CARE PERSONNEL - DSCYF - Regular

[Print Status](#)

Status as of 07/06/2023

Pre-Enrolled
You have successfully pre-enrolled.

Service Details:

Date: 07/06/2023
UE ID: UZQ4.4VVY3R
Service: 27RVH7 - CHILD CARE PERSONNEL - DSCYF - Regular
Estimated Amount Due: \$85.00

We accept the following methods of payment:

Authorization Code, Business Check, Money Order, Credit Card



Card holder must be present at the time of payment.
Cash will not be accepted.

27RVH7 - Delaware CHILD CARE PERSONNEL - DSCYF - Regular Appointment Details:

No Appointment Scheduled

Please schedule an appointment to complete your in-person enrollment.

[Schedule Appointment](#)

[Done](#)

Service Summary

228QKR - State Reference Check w/ Facility

[Print Status](#)

Status as of 3/7/2018

Pre-Enrolled

You have successfully pre-enrolled.

Service Details:

Date: Date pre-enrollment updated
UE ID: Sample UE ID
Applicant: Applicant Name
Service: Service Code - Agency Name
Estimated Amount Due: Estimated Amount Due

Note: Estimated Amount Due is an estimated total, based on selected services and the scheduled appointment time and location. If paying by business check or money order at the scheduled appointment time and location, the total above accurately reflects the Amount Due. This total does not include any credit card convenience fees, changes to applicable sales tax if enrolling outside the state of Texas, or additional purchases made during the appointment. If you have additional questions about the total amount due, please call our Customer Service team at 855.845.7434.

We accept the following methods of payment:

Authorization Code, Business Check, Money Order, Credit Card



Credit Card payments may be subject to a service fee of up to 2.1%.

Important!

YOU WILL BE REQUIRED TO BRING THE FOLLOWING DOCUMENTS TO YOUR ENROLLMENT.

Legal Name must match exactly on all identification documents brought to enrollment.

1. Passport Book or Card

228QKR - State Reference Check w/ Facility Number

Appointment City
Sample Address
Sample City, State, zip Coe

Appointment Time:
Appointment Date and Appointment Time

[View Map](#)

Please provide 24 hours notice when canceling/rescheduling an appointment.

[Cancel Appointment](#)

[Reschedule Appointment](#)

Done