How to Submit for a Delaware Child Protection Registry Request

Delaware child abuse and neglect checks must be requested through the Department of Services for Children, Youth and their Families (DSCYF), <u>Child Protection Registry Request Web Portal</u>.

You will need to download and complete the consent form located on the portal homepage below **New Individual Registration** before completing the following steps.

- Click on New Individual Registration.
 - Complete all required * fields.
 - Read the conditions for requesting access to the Delaware Child Protection Registry Portal.
 Click the box beside I ACCEPT AND AGREE.
 - Click Register.
- You will be sent an email for a Welcome to the Delaware Child Protection Registry Portal notice.
 - Make note of your Agency/Individual ID number and login information.
 - o If you do not receive this within five days, call the Criminal History Unit at 302-892-4525.
 - o Read the entire email, click on the large link.
 - o Enter your new password, confirm password, and then click **Change Password**.
- Click Click here to create new CPR request.
 - Complete all required * fields.
 - Click Confirm.
 - Your request is now in "Pending" status.
- Follow instructions on the page for **How to upload completed consent form**.
 - Click Click her to download the consent form
 - Complete all required * fields.
 - Sign and date form.
 - Click Upload Files. Upload your prepared form (it must be signed!) to their system.
 - Click Done.
 - There will be a message at the top of the page 1 file was added to the Child Protection Registry.
 - o At the top right side of the page, click **Review** and click **Save to Submit**.
 - o Click Save.
- Request is now contingent on payment. Payment of \$14.00 is required for submission.
 - At the top of the page, click **Make CPR Request payment**.
 - Click Contingent Payment Requests.
 - Select your file, then click on Proceed to Payment.
 - Enter your payment information.
 - Click Continue.
- Review and click Confirm
- Click Exit.
- Once you have received your clearance, you will need to scan and send it to <u>clinicalstudies@udel.edu</u>. It is not complete until it is in our office.

If you have any questions, you will need to call the DSCYF, Criminal History Unit at 302-892-4525.